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GEPF Self-Service and Mobile App is live

The much anticipated GEPF Self-Service web and App is live. Amid the excitement and suspense created by its publicity, GEPF Self-Service web and App went live on **26 February 2021**.

Self Service

Personal Details My Beneficiaries My Claims My Documents Messages My Benefits Call Me Back



Personal Details



My Beneficiaries



My Claims



My Documents



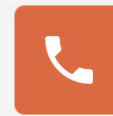
Messages



My Benefits



Security Information



Call Me Back

The self-service platform will assist you to access GEPF services from the comfort of your home, office or any place from your mobile phone or any type of PC device, at any given time. The platform is conveniently designed to allow you to access the following, among other services:

- Update your personal details. Please note due to security reasons updating of banking details and personal information like changing of surname and marital status still needs to be updated manually by completing Z894 banking particulars form and Z864 for updating of personal information form. Once the forms are completed, you need to submit them to

the nearest GEPF office with supporting documents so that the details can be updated on GEPF Self-service platforms.

- Access personal documents such as benefits statements, tax certificates, proof of payments etc.
- Trace progress of your resignation and retirement benefit claims.
- Nominate and update your beneficiaries.
- Access personalized communication such as letters and newsletters.
- Request a call back in instances where you need assistance with a query.

These platforms were designed to cut costs and save time of accessing GEPF's services. All you need to do is visit GEPF website at www.gepf.co.za to access the Self-Service web or download the App on **Google Play Store and Huawei App Gallery**. To register you need your South African bar-coded identity document and should you experience any challenges while registering please email us at selfservicesupport@gpaa.gov.za or call us on **+27 12 319 1400**.

You will be notified through SMS or email once you are registered. You will need to have a digital device (smart cellphone, tablet, laptop or computer) connected to the internet to access GEPF Self-Service web or App

Have you downloaded the GEPF APP

